



April 7, 2020

TO: Texas Tilcor Distributor Partners
FR: Dave Mills
RE: New Operations in Grand Prairie, Texas

Dear Texas Tilcor Distributor Partners,

We are putting stakes down in the state of Texas!!!! Tilcor Roofing Systems is excited to announce the next phase of our growth – a move into our own location with a team dedicated to serving you at the highest level. We are starting this transition today into a new warehouse in Grand Prairie, TX.

Vicky Rekemeyer is our new Operations Manager and will oversee the new warehouse in Grand Prairie. Starting this week, Tilcor's Customer Service will transfer to Vicky as we will begin our transition into our new warehouse. Please be aware of the following changes:

- HOURS: Revised hours of operation are 7:00AM – 5:00PM CST.
- PHONE: (817) 876-4300
- PURCHASE ORDERS: All purchase orders should be emailed to: vicky.rekemeyer@tilcor.com
- INVOICES: Checks to be mailed to the new address:
Tilcor Roofing Systems / Ross Roof Group USA
915 S Great Southwest Parkway
Grand Prairie, TX 75051
- WARRANTY: Email warranties to warranty@tilcor.com

We are beginning our transition today. Given the COVID 19 situation, we anticipate our Grand Opening to be around June 1st. We will update you as we go. Thanks again, we appreciate all our distributor partners! Stay safe!!

All the best from Texas Team Tilcor,

Dave, Ida & Vicky

